

Globepay Smart POS Terminal

Merchant Manual

Applicable Terminal Model: SUNMI V2



Smart POS is a new type of POS terminal which is designed for users by Globepay, with the advantages of convenience and speed. It supports scan QR code payment, print receipt, scan QR code refund and other convenient functions. It also accepts SIM card, Bluetooth and wireless network.

- 1. How to connect to Wi-Fi?
- 2. Login
- 3. Collect Payment
- 4. Transaction
- 5. Refund
- 6. Setting

1. How to connect to Wi-Fi?









Step 1: Turn on the POS terminal and click the "Settings";
Step 2: Click "Wi-Fi";
Step 3: Turn on the Wi-Fi and get connected.



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Users + Add User					•	Configuration > Add User

Create user accounts before login multiple POS terminals. Add users in the PC Merchant Portal and set different users for each terminal.

2.1 Login on POS Terminal





EP										
Username										
Password										
Verify Code 7498										
SIGN IN										
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Step 3: Login Successful

Step 1: Click The Globepay APP

Step 2: Login with merchant account

2.2 Rename Devices on PC (If needed)









After user first login, the device will be shown in the left section. Clicking "Edit Remark" if rename needed. It can help merchant clearly understand the sales of each users or stores. e.g. the merchant can rename a device as Gift Shop.

3. Collect Payment





Merchant can collect money in the "Payment" function.

Step 1: Select "payment"Step 2: Enter the amountStep 3: Select the method

Enter the amount and select whether this transaction is a pre-authorization order.

(If pre-authorization order is selected, the fund remains in the account balance and not proceed to settlement procedure. After cancelling the pre-authorization status, the fund can be settled.)

3. Collect Payment





Step 4: Collect payment

Method 1: Customer scan merchant Click "GENERATE CODE" to create QR Code and scanned by customer's payment APP (WeChat Pay/Alipay).

Method 2: Merchant scan customer payment QR code Click "SCAN CODE" to scan the payment QR Code on customer's payment APP(WeChat Pay / Alipay).

4. Transaction









Step 1: Select "Transaction"
Step 2: View Transactions
Merchant can view each
transaction and print Daily
Summary through POS terminal.
At the same time, you can also
view the specific transaction
records through the filter.

4. Transaction



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The "Transaction" on the PC Merchant Portal show more information. By filtering the name of devices, merchant can understand and download the sales details of different users or stores.

5. Refund





Method 1: Click "Refund"

Enter Order ID or scan the QR Code on customer receipt to make the refund.



5. Refund





Method 2: Click "Transaction" and select the order that needs to be refunded, enter refund amount and click "OK".



6. Setting





Functions such as language and sign out could be found in Settings.

Contact Us:

Tel: +44 (0) 208 226 5115 Email: <u>info@globepay.co</u> Web: <u>www.globepay.co</u> Address: Landmark, The 30th Floor, 40 Bank Street, London, E14 5NR





WeChat Official Account

Customer Service

